DOC Strategic Plan



FY2021 Initiatives Progress Report

November 16, 2020

Improving Lives for Safer Communities

Purpose & Summary

This report serves to give an update of progress on the initiatives supporting the Department of Corrections (DOC) strategic plan. We will continue to conduct periodic reviews to make sure the projects are progressing as anticipated, and our resources are being used effectively. The information provided in this report is based on tracking the progress of each initiative against their project milestones. We have included charts and tables to highlight the progress and distribution of the initiatives.

As of October 31, 2020:

- Of the 27 initiatives for FY2021, 78% (21) are chartered and moving towards implementation. Three (3) are complete.
- The initiative to improve safety at regional offices/training centers and central office is complete.
- Eight (8) of the 10 new initiatives for focus in FY2021 are chartered and in-progress.

For the complete report on October's initiative highlights, see Appendix A.

Statistics & Analysis

The 27 initiatives for focus in FY2021 are divided among the placemat themes as follows: 10 under safer work environment, nine (9) under improving workforce, and eight (8) are under reducing risk and recidivism. The table below shows how they are progressing by theme. Twenty percent (20%) of the initiative under the safer work environment theme are complete, and 80% are in-progress, a 33% increase from September. The initiatives in the planning phase under improving the workforce decreased by 33%. Therefore, 78% of the initiatives under the improving workforce theme are either chartered and in-progress or complete.

Table 1: FY21 Progress of Strategic Plan Projects by Theme

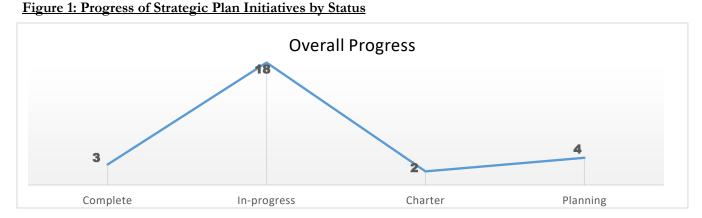
	Initiative Status								
Placemat Themes	Complete	In-progress	Charter	Planning					
Safer Work Environment (10)	20%	80%	0%	0%					
Improving Workforce (9)	11%	45%	22%	22%					
Reducing Risk & Recidivism (8)	0%	75%	0%	25%					

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The 27 division led projects are currently in the following statuses: Three (3) are complete (11%), 18 are in-progress (67%), and Two (2) are Chartered (7%). The remaining four (4) are in planning (15%).

Table 2: Project Status by Division Responsibility

Progress and Assignment By Division									
<u>Status</u>	<u>Overall</u>	OOD	<u>P&P</u>	DORS	<u>DAI</u>	DHS	Parole Board		
Complete	3	0	0	0	2	1	0		
In-Progress	18	1	0	5	6	5	1		
Charter	2	0	0	0	0	2	0		
Planning	4	3	0	0	1	0	0		
Total Initiatives	<u>27</u>	4	<u>0</u>	<u>5</u>	9	<u>8</u>	<u>1</u>		

DAI has completed two (2) of their assigned initiatives and DHS and has one (1) complete. All five (5) of the initiatives assigned to DORS are in-progress, along with Six (6) of the nine (9) assigned to DAI. There are four (4) initiatives in the planning phase: three (3) are assigned to OOD and one (1) to DAI.

Implications & Recommendations

Progress continues with the initiatives this FY. Initiatives in the complete status increased by 50%, while those in planning status decreased by 43%. Only four (4) initiatives remain in the planning phase, and we are working to get them chartered and on the road to implementation. Several initiatives have completed their Milestone assignments and are ready to get the "real" work started.

Missouri Department of Corrections

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Appendix A:

October Initiative Highlights

11.101 - Staffing Pattern & Shift Analysis

Off-track (with plan to rectify)

The vendor has decided to move forward with on-site visits after discussions with the DAI Executive team. However, due to COVID, they are expecting to go beyond the current contract period of December 31, 2020. As of October 20th, they have requested an extension to the contract from OA and has provided them will all the required information. The vendor and DAI will discuss visit schedules once the extension is approved

11.110 - Offender Mail

Off-track (with plan to rectify)

- The Offender Mail and Censorship team have started meeting again.
- JPay has had an impact related to postal scanning.
- The DOC Contract Team is in the process of reviewing the scope of work with JPay, to add a requirement that JPay staff scan non-attorney/client postal mail at no cost to the Department nor the offender, and deliver the scanned mail via the tablet or JPay kiosk.
- The draft scope of work was sent to the Procurement Unit late October for review, and they have decided to make it a priority for the unit.

11.202 - Improve Safety at Regional Offices/Training Centers and Central Office Off-track (with plan to rectify)

This is complete.

11.207 - Identification & Tracking of Security Threat Groups

Off-track (with plan to rectify)

The DAI Executives are working to finalize the manual and get this completed.

12.104 - Automated Time Keeping System for DAI

Off-track (with plan to rectify)

- The DOC team continues to meet weekly with the vendor and internally. They have been working hard on testing and re-configuring the system related to a schedule to contract automation, holiday automation, and
- The schedule to contract automation uses the employees' clock in and clock out times and schedule to separate regularly scheduled hours and overtime hours.

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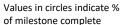
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- They have specifically had issues with the automation working with employees who work overnight shifts, but
 they continue to explore options to correct this automation, or they will look for another solution within the
 system.
- The team is working on entering test data that we can then test import into SAMII to see how SAMII reacts.
- DOC and DMH have met with the vendor regarding the FMLA automation and shared requirements for that automation. The vendor's project management team is putting together a document that outlines those requirements so DOC and DMH can review before they build the automation.

Strategic Initiative Dashboard

FY2021 Initiatives



On-Track Off Track with plan Off Track - with no plan



Equip Staff to Succeed Safe Worksites Safer Work Environment Identification & Transition to **Automated Time** Staffing Pattern & Tracking of Security Offender Censorship 50% Electronic Files to 0% 50% **Keeping System for Shift Analysis Threat Groups** Support Work-From-DAI Home Dice:18 Dice:18 Dice:8 Dice:11 Dice:21 Improve Safety at Institutional COVID-Offender Suicide **Develop System For** Regional Offender Mail 20% 19 Testing for Safe Prevention Virtual Training Offices/Training Reopening Centers and Central Dice:10 Dice:15 Dice:8 Office Dice:7 Dice:8 Hire, Develop, Retain Quality Staff / Health & Wellness **Develop Corrections Brand** Improving Workforce Adopt Trauma **Corrections Way** Redevelop the **Identification of Core** Implement Frontline 33% 0% Training to Frontline Informed Culture at 0% **CO-I Competencies** Onboarding Intranet Female Institutions Staff Dice:10 Dice:12 Dice:9 Dice:8 Dice: 8 Transformation Repurpose the **Develop Onboarding** Create Employee 10% 0% 33% Citizen's Advisory 0% for Supervisory Staff Training Academy Wellness Program Committee (CAC) Dice:8 Dice:12 Dice: 28 Dice:24 Recidivism **Prep for Release Parole Board** Institutional Program Model for Quality Control and Ashland University Programming and Court Referred Short-0% Quality Assurance Re-Create Release 60% .05% 0% Expansion **Activities Conform** Term Offenders Support for Guidelines Ø with Evidence Based Correctional Dice:8 Dice:15



Offender Nursing

Partner

Risk

Reducing



Practice

Community Peer Specialist

Dice:8

0% Dice:11



Programming





9%

Dice:8

Dice scores last calculated Jan 2020

^{**}Scores are defined as follows:

^{- 7} to 13 win zone (Highly likely to succeed) - 14 to 17 worry zone (Risky, needs immediate attention to weaken risk) - 18+ woe zone (highly likely to fail, need decisive action to salvage)